

## ***QUICK-FIX FOR TEMPORARY RESTORATION OF WATER SERVICE TO HOME***

**Town of Mooresville's Water Utility Repairs:**

**8:30 AM – 5:00 PM 704-663-3800**

**All Other Times 704-664-3311**

**QUESTION:** This is a Water Oak homeowner's question posed to the town's Water-Sewer Maintenance Superintendent: If a home has water service blocked due to tree roots damaging the on-property water line, can the town provide a temporary above ground hose connection between the meter and the home? Obviously, repairs on-property are the homeowner's responsibility. But, just wondering if the town provides any sort of immediate quick-fix to temporarily provide service (as a courtesy) until the homeowner gets their own contractor on-site to bury a new line, after underground utilities are marked

**ANSWER: RE: Info Request Re Water Svc**

Good afternoon, we don't provide any service for that but I do have a solution assuming that they are in good standing with their neighbors. It is possible to run a water hose from the neighbor's outside spigot to their outside spigot, of course with their permission. To make that happen they can purchase the water supply line for a washing machine that has female fittings on both sides and put on one side of the hose, otherwise they would have two male connections at one of the points. The meter valve needs to be turned off to the house needing water. On most new houses, there is a vacuum breaker on the spigots and you would have to remove those as well. And presto, they have water. It may not be great pressure and both houses may experience lower pressure when both are trying to use water at the same time.

(Reply is from Town's Water-Sewer Maintenance Superintendent)